



ANGRY DOG^{IT}

SMB INFORMATION TECHNOLOGY AND VISUAL DESIGN

www.angrydogit.com

Finally...

MANAGED IT SERVICES
AND VISUAL DESIGN
THAT WON'T BITE.



TOTAL!
Your IT.

About AngryDog IT

“About Us” should really be “About You”!

AngryDog IT in one sentence: **“Relax. We handle I.T.!”**

We were founded in 1995 on the premise that information technology and creative design should be about people, not machines or numbers. Our corporate ideal was based upon working for large Fortune 500 companies while we were in college. We experienced first-hand as employees the lack of customer-oriented service that small businesses received. We were trained by those Fortune 500 companies that numbers meant everything, and that customer accounts were to be managed like herds of cattle. Dissatisfied with the way large companies treated their customers, in 1995, we turned in our two-week notices and left the Fortune 500 scene. Having seen what was wrong with the way information technology and design customers were being abused, we founded our company based upon the diametric opposite of everything we saw wrong. Hence, our mission statement is simple....**your absolute satisfaction!** If we cannot ensure that your business will profit from our relationship, we will not take you and your business on as a client. We are that serious. The founder of our company works with every new customer, and every client regularly to achieve the symbiotic relationships that make small businesses so successful. If you are not happy with the service that you have received, **the owner of our company will personally come to your office and do the work himself to your complete satisfaction!** Try and find that type of commitment from your current I.T. company. Our smallest customer has two computers, and our largest has over 1,000. We provide the same quality service to each and every client. We want to measure our partnership in decades, not months or quarters. **We won't ask you to sign a long term contract. There are no hidden fees, terms, or unpleasant surprises.** Everything, including pricing and service contracts are on our website. We challenge every IT company in North America to be as forthcoming and transparent.

We actually truly and sincerely mean it when we say: **“Relax. We handle I.T.!”**

I will not be satisfied unless you are.

Your technology partner,

Chancellor W. New, Founder and Chief Security Officer
AngryDogIT

Workstation

\$79.99/month

Support

- Unlimited Phone
- Unlimited Remote
- Microsoft Software Applications

Includes

- Asset Management
- Performance Level Monitoring
- License Management
- Desktop Optimization
- Remote Access

Security

- Antivirus Management
- Update/Patch Management

Server

\$599.99/month

Support

- Unlimited Phone
- Unlimited Remote
- Service Monitoring & Alerting

Includes

- Update/Patch Management
- Memory and Error Report Monitoring
- Storage Space Monitoring
- Print Server Settings Management
- Email Server Support

Security

- User Account Administration
- File Permissions

Network

\$199.99/month

Support

- Unlimited Phone
- Unlimited Remote
- Performance Monitoring & Alerting

Includes

- Router Management
- Domain Name Services Support
- Dual WAN Connectivity Support
- VPN and Remote Access Support

Security

- Firewall Management
- VPN Management

Mobile Devices

\$19.99/month

Support

- Unlimited Phone
- Unlimited Remote

Includes

- Email configuration
- Activesync configuration
- Exchange configuration
- VPN configuration

Security

- Antivirus
- Antispyware
- Remote Access
- Peace of Mind

Vendor

\$89.99/month

Support

- Unlimited Phone
- Unlimited Remote
- Performance Monitoring & Alerting

Includes

- Line of Business Software Support
- Printer/Copier Vendor Support
- Internet Service Provider Vendor Support
- Wireless/Mobile Data Provider

Security

- Peace of Mind
- Core Business Concentration

Zero Down IT

Starting at \$99/month

100% Server Redundancy

- Includes all backup software
- Includes snapshot software
- Includes offsite backups
- Includes TRUE MIRROR SERVER!

Options

- Start replica server in-house
- Supports Microsoft Exchange
- Supports Citrix Metaframe
- Supports Terminal Services

Security

- Peace of Mind
- Disaster Recovery in minutes

Smart Minute Buckets

Finally...a program to fit your pre-paid support needs! Smart Minutes are available in 15 minute support increments. You can pre-purchase Smart Minutes and save them in your account for anytime use. The more you purchase, the more you save. You can view your minutes when you log in. All unused minutes are saved in your account. These minutes expire in 1 year after being purchased. Onsite support is available in authorized service areas. Additional fees may apply.

<p>180 Minutes</p> <p>\$259/Bucket</p> <p>Support</p> <ul style="list-style-type: none"> » PC Hardware » Operating Systems » Software Applications » PC Peripheral devices » Wireless network support » PC performance tune-up » Software installation/removal » Virus/spyware removal » Server 2003/2008 Support 	<p>300 Minutes</p> <p>\$429/Bucket</p> <p>Support</p> <ul style="list-style-type: none"> » PC Hardware » Operating Systems » Software Applications » PC Peripheral devices » Wireless network support » PC performance tune-up » Software installation/removal » Virus/spyware removal » Server 2003/2008 Support 	<p>600 Minutes</p> <p>\$799/Bucket</p> <p>Support</p> <ul style="list-style-type: none"> » PC Hardware » Operating Systems » Software Applications » PC Peripheral devices » Wireless network support » PC performance tune-up » Software installation/removal » Virus/spyware removal » Server 2003/2008 Support
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Managed Services Technical Account Manager Support

<p>Regular Support</p> <p>\$100/hour</p> <p>Support</p> <ul style="list-style-type: none"> » Remote Helpdesk » Remote Printer Management » Remote Network Management » Remote Server Management » Onsite Labor <p>Requirements</p> <ul style="list-style-type: none"> » Approval 	<p>O/T Support</p> <p>\$200/hour</p> <p>Support</p> <ul style="list-style-type: none"> » Remote Helpdesk » Remote Printer Management » Remote Network Management » Remote Server Management » Onsite Labor <p>Requirements</p> <ul style="list-style-type: none"> » Approval 	<p>Standard Holiday</p> <p>\$300/hour</p> <p>Support</p> <ul style="list-style-type: none"> » Remote Helpdesk » Remote Printer Management » Remote Network Management » Remote Server Management » Onsite Labor <p>Requirements</p> <ul style="list-style-type: none"> » Approval
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Backup Services

Workstation

\$19/month

Support

- » Complete Workstation Image Backup
- » Scheduling, Monitoring, Verification, and Disaster Prevention Planning

Requirements

- » Backup Storage Device (External Hard Drive and/or Backup Server)

Server

\$49/month

Support

- » Complete Sever Image Backup
- » Scheduling, Monitoring, Verification, and Disaster Prevention Planning

Requirements

- » Backup Storage Device (External Hard Drive and/or Backup Server)

Offsite

\$79/month

Support

- » Complete File and/ or Image Offsite Backup
- » Scheduling, Monitoring, Verification, and Disaster Prevention Planning

Requirements

- » Webhosting Account with sufficient storage space

Security Services

Workstation

\$9/month

Support

- » Anti-virus; virus, trojan, and worm protection
- » Anti-spyware; Spyware, adware, and other malicious program protection

Requirements

- » AngryDog IT Helpdesk Support Plan

Server

\$49/month

Support

- » Anti-virus; virus, trojan, and worm protection
- » Anti-spyware; Spyware, adware, and other malicious program protection

Requirements

- » AngryDog IT Helpdesk Support Plan

Network

\$59/month

Support

- » Anti-virus; virus, trojan, and worm protection at network perimeter
- » Anti-spyware; Spyware, adware, and other malicious program protection
- » Integrated into firewall/router.

Requirements

- » AngryDog IT Helpdesk Support Plan with supported firewall.

Security Audit

Starting at \$199

- IP addresses
- Servers
- Networks

HIPAA Compliance

Starting at \$999

- HIPAA Audit
- Network Security
- Encryption Compliance

Sarbanes-Oxley Audit

Starting at \$1799

- Burden-to-Benefit Reporting
- Regulatory Risk Management
- Governance Solutions

Brand Marketing



ANGRY DOG IT
SMB INFORMATION TECHNOLOGY AND VISUAL DESIGN

www.angrydogit.com

ANGRY DOG Brand Marketing is a full-service firm with a One-Stop approach to providing Brand Management, Interactive Media and Marketing Communications.

We help our customers build their brand through a unique combination of Strategic Planning, Design, Development and Execution. From Concept to Completion – we manage the entire process and save you a great deal of time, money and frustration so that you can remain committed to managing your business.

Why do you need an AngryDog?

With over a decade of experience servicing organizations in a broad range of industries such as Professional Services, Sports, Entertainment, Financial Services, Healthcare, Information Technology, Real Estate, Non-Profit and Government - We know how to deliver the right message to the right audience at the right time.

ADBM goes above and beyond – we utilize innovative technology and automation to connect all stakeholders involved in executing your marketing campaign. This process ensures consistent communications between your company, our management team, designers, printers, dealers, retailers, sales people and all other parties involved in the overall marketing process.

Our modular approach enables your company to grow over time and address any situation – from small tactical issues to large-scale global brand management. Most of our clients approach us with a single need such as a website, and in the end, we empower them by delivering a variety of tools to ensure full-integration of their marketing efforts.

Our Managed Services model evolved from our clients' need for effective marketing solutions without the hassle of coordinating with multiple designers, agencies and vendors. Our team ensures that a consistent message is developed and seamlessly delivered to the desired target audience.

ANGRY DOG Brand Marketing is a great fit for any cost-conscious organization that expects results – on a budget.

What AngryDog can do for you:

- We focus on building **RELATIONSHIPS** that will create **OPPORTUNITIES** and fuel long-term success.
- We impact your organization's **SALES** and increase the overall **VALUE** of your brand.
- We provide **RESULTS**-based, **MEASURABLE** solutions and show our customers how to truly identify the return on your marketing investment (ROI).
- We build cross-functional **TEAMS** that work together to find the most **CREATIVE** "outside the box" way to deliver powerful solutions.
- We provide an **EXPERIENCED** project manager to lead your organization through the process and our principals are easily **ACCESSIBLE** and ready to step in when needed.
- We work with an international network of vendors to provide our customers with high-**QUALITY** services at a low **COST**.

AngryDog Brand Management™ offers a wide variety of services. However, each individual client is unique, so our team takes the time to understand your specific needs so that we can offer you the most cost-effective approach to marketing your business.

We are specialists – We embrace your vision, study your industry, craft a meaningful and memorable message and deliver it through the right channels.

Brand Marketing Services



Here's Just a Sample of What Angry Dog Can Do For YOU!

- » Animation (Flash/Broadcast)
- » Building Wraps and Signage
- » Brochures
- » Billboards
- » Business Cards
- » Cross-Marketing
- » Coldfusion Development
- » Content Management
- » Corporate Identity
- » Direct Marketing
- » E-Commerce
- » E-Newsletters
- » Event Marketing
- » Flash Design
- » Flyers
- » Graphic Design
- » Hosting
- » Large Format Design

- » Logo Design
- » Mobile Marketing
- » Packaging Design
- » Print Advertising
- » Promotional Items/Apparel
- » Search Engine Optimization
- » Service Scape Design
- » Sales/PoS Materials
- » Trade Show Marketing
- » TV/Radio Advertising
- » Vehicle Wraps
- » Video Production/Hosting
- » Web Banners
- » Web Design
- » Website Maintenance
- » Wordpress Blog Design
- » Twitter/Facebook/MySpace

Web Site Maintenance Services:

Web Site Maintenance

Website Maintenance is a major part of your website and your online goals. Old or stale information will turn a user off. How many times have you been to a site and one of the pages says 'Coming Soon'? Then you check the copyright at the bottom of the page and it says 2004.

We can help you fill in these gaps, and keep your site and content up to date. If you have a website, and you need to update the pictures, text, links or anything else, contact us and let us discuss options. There are no minimum charges, and no job is too small. We would love to earn your business.

We have fast turnaround on website updates, and can get most small updates completed on the same day. Requesting updates is easy as well. You can simply email us your updates, or call us on the phone.

Content Management

Content Management Systems, or CMS for short, are the backbone of today's Web 2.0 infrastructure. A Content Management System allows website administrators to easily add, update and delete information through an easy to use interface. A Content Management System also allows user data to be stored, information to be searched, organized and displayed in many different formats such as RSS feeds.

We use the latest technology, ColdFusion 8 and MySQL to power our Content Management Systems.

Call us today and learn how we can help you manage your data, products, customers and more through a Content Management System.

404.881.6271

Microsoft[®]



CERTIFIED

Partner



CBEYOND

AUTHORIZED RESELLER



TELULAR[®]
CORPORATION

AVAST![®]
RESELLER

ORACLE[®]

talkswitch[®]



SUN
Sun
microsystems

Comcast[®]

CITRIX[®] partner

Gold
Solution Advisor

VERITAS[™]

BUSINESS WITHOUT INTERRUPTION[™]
CERTIFIED
Partner

RBS WorldPay[™]
The Royal Bank of Scotland Group



SONICWALL

Quicken
QuickBooks[™]
Financial Software

xerox
Reseller

Connect+Wise[™]
IT's Business Automation